Residential & Business Services

Setup & Installation

Take the hassle out of computer and computer peripheral setup with this PC service. We will set up your computer (including your monitor, keyboard, mouse and speakers), install 1 software application and 1 external peripheral device, configure your existing Internet configuration and existing e-mail accounts and PC for proper functionality.

Setup Includes:

- Computer set up (includs monitor, keyboard, mouse and speaker configuration)
- Install basic software applications
- Install 1 external peripheral device (printer or scanner, etc.)
- Configure your existing Internet connection
- Configure existing e-mail account
- Test your PC for proper functionality

OS & Software Installation

We will install and/or repair, configure and update operating system and software. We can also add convenient desktop icons, start menus and quick launch bar shortcuts for quick and easy access. Software not included.

Installation includes: (Number and types of applications determines time & cost)

- Determine computer compatibility for, install / repair and configure
- Perform necessary software updates
- Create any desktop, start menu and quick launch bar access shortcuts desired

PC Diagnostics & Repair

We will test software and hardware on your computer, scan for viruses, spyware, malware and root kits, diagnose and explain any problems with your PC. We will then give an estimate for repair and a report so that an informed decision can be made.

Service Includes:

- Troubleshoot 1 computer
- Repair any operating system issues (boot issues, blue screens, etc.)
- Remove all viruses, spyware, malware and rootkits on the computer
- Apply operating system critical updates
- Test operating system for proper functionality
- Perform computer optimization
- Provide an estimated cost for hardware repair(s) or upgrade(s) for a solution

Pricing

Residential

Our residential pricing is aimed at being affordable for the average user. We offer the 2 pricing structures listed below.

Per Hour

In Office Pricing (drop off at ouroffice)	. \$30
In Home Pricing (Mechanic coming to your home)	. \$45

PC Maintentance Program

Per Quarter

Launch Pricing* PC Maintenance	\$45
Maintenance Plan	\$65

* Sign up now to lock in this rate for the entire time that you are a customer with PC Mechanic

Business

Our business pricing is custom tailored for your business. Call today to set up a free site survey and maintentance quote.

Contact

PC Mechanic

200 North West Coudersport, PA 16915 (814) 260-9144

www.pcmechanic.fortress-studios.com pcmechanic@fortress-studios.com

Visit website or call for emergency repair needs.



Residential and Business Maintenance Program

200 North West Street
PO Box 68
Coudersport, PA 16915
(814) 260-9144
pcmechanic.fortress-studios.com

Optimization

Ensure your PC runs smoothly and securely with this PC enhancement and optimization service. We will enhance PC speed and performance, enable basic security features, remove unwanted programs and ensure your PC is functional for everyday use

Service includes:

- Perform system updates and improve speed and performance, including startup and shutdown optimization, Windows updating, menu navigation improvement, quick launch and taskbar cleanup and program shortcut creation
- Enable basic security functions, including antiphishing and pop-up blocking activation in Internet Explorer
- Remove unwanted programs and trial ware
- Create desired user accounts (if applicable)
- Test and verify PC hardware and software functionality

Electronic Device Setup

Add compatible electronic device to your wired or wireless network.

Service Includes Installation:

- Mac
- PC
- Printer
- Print Server
- · Wireless Range Extender
- Game Console

Device Troubleshooting

If you are having trouble connecting or a problem has started let us know. We can trouble shoot the problem and give you an estimate or recommendation.

Data Backup

Transfer important data to another storage location or device. We can transfer data from your computer to network-attached storage, an internal or external hard drive or another computer and import it to an installed program or other desired location if applicable.

Service Includes:

- Transfer data to a storage device or medium, such as network-attached storage, an internal or external hard drive or another computer
- Import the data to an installed program or other desired location if applicable

The following are not included with this service:

- Service excludes data recovery from previous loss
- Service excludes transfer of programs and other non-transferable applications

Data Recovery

Please note the following information pertaining to data recovery.

- Recovering data can be a complicated process, price of recovery depends on the difficulty or severity of issues found.
- Because we want to be thorough in the recovery process, timing may vary, but our Mechanic will be in contact throughout the process to ensure you are well informed.
- We can generally recover data on PCs, external hard drives. or disks.
 - *There are various instances in which data can be lost or damaged such as accidents, natural disasters, power surges, malfunctioning devices, or viruses. It's important to remember that laptop hard drives prone to be vulnerable.

Networking

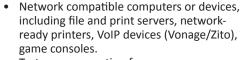
We can help you with installing a wireless network, add devices or computers, and trouble shoot your network.

Wireless

We can set up and configure your home computer's wireless router and network connection with your ISP, enable wireless encryption, troubleshoot connectivity issues and network up computers or devices.

- Set up and configurewireless network connection with ISP
- Connect a wireless router to ISP modem and update router firmware
- Change your SSID, administrator username and administrator password

• Enable wireless network encryption for added security



Test your connection for proper functionality

 Troubleshoot connectivity issues, including reconfiguration and reconnection to the Internet

The following are not included with this service:

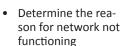
- Computer repair
- Computer hardware or software troubleshooting

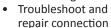


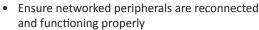
Add a compatible electronic device to your wired or wireless network to aMac or PC. We caninstall electronic devices, such as a Mac, PC, access point, print server, wireless range extender, game console, on your home network.

Troubleshoot Network

Reinstate crashed network connection to normal use. We can determine why the network is not functioning, troubleshoot and repair connection and ensure networked peripherals are properly reconnected.









PC Maintenance Program

In our maintenance program we will scan and solve any system irregularities, remove viruses, spyware and optimize your PC for the best performance that is possible.



Maintenance Program Covers

- Troubleshoot computer(s)
- Repair operating system issues (boot issues, blue screens, etc.)
- Remove all viruses, spyware, malware, and rootkits on the computer
- Perform computer optimization
- Test operating system for proper functionality
- Install operating system critical updates

